

Gardiner Federal Credit Union Teller Phone Application

HERE'S HOW TO USE TELLER-PHONE

1-800-757-8068

1. Dial the above telephone number. The system will answer, saying:
**"Welcome to Teller-Phone. Please enter your 3-digit credit union identifier.
 Followed by the pound sign (#)."**

The system will say: **"Gardiner Federal Credit Union is pleased to offer you Teller-Phone convenience."**

"It is not necessary to listen to all menu options before making a selection. At any menu, you may end your call by pressing the pound sign. You may replay the current menu by pressing the star sign. To return to the previous menu, press the star sign twice."

Account Information.....**Press 1**
 Transfer/Check Request.....**Press 2**

(Please wait and listen to the information, after which the system will prompt you for the transfer/check request information.)

Rate Information.....**Press 3**
 Loan Modeling.....**Press 4**
 Set/Change P.I.N.**Press 5**

2. Press the option desired, and the system will guide you through each transaction.
(Example: if you press the option for account information, the system will say, "Please enter your account number followed by the pound sign.")

POINTS TO REMEMBER

To Do This...	Press...	When...
End the call	# (pound sign)	At any menu During rate information or loan descriptions
Indicate you have completed the requested input	# (pound sign)	At the end of the input
Replay the current menu	* (Star Sign)	At any time
Replay the rate information	* (Star Sign)	During rate information or loan descriptions
Return to the previous menu	** (Star sign twice)	At any menu during any system response of requested information, or at any prompt for caller input

Local (207) 582-2676
 Fax (207) 582-7163
 Toll-Free 1-800-464-2425

Continue to form

24 HR. AUDIO RESPONSE
 1-800-757-8068
info@gardinerfcu.org



Gardiner Federal Credit Union
RR5 Box 105
8 Brunswick Road
Gardiner Maine, 04345

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WHAT IS TELLER-PHONE?

Teller-Phone is an audio response system which allows members to perform a variety of account functions by dialing a toll-free telephone number. Members follow detailed instructions as dictated by an electronic operator.

TELLER-PHONE FEATURES

TOUCH-TONE CONVENIENCE

With this audio response system, you can make account inquiries, transfer funds from one account to another, and make withdrawals from your share or share draft account. Members can access Teller-Phone up to 4 times each month at no charge. Monthly calls beyond 4 will be billed to respective member share accounts at .75¢ per call.

24 HOUR NATIONWIDE ACCESS

You get toll-free access to all your credit union accounts using only a touch-tone phone and your confidential access code.

Personal Information

First Name	Middle	Last
SSN	E-mail	
Address		
City	State	Zip
Phone (H)		
Phone (W)		

Required Information

Member # _____ Choose 4 Digit PIN Number _____

Your Share Account # _____

I / We will agree to the conditions of the Teller-Phone program

Signature _____ Date _____

Signature _____ Date _____

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